

**ELAM UTILITY COMPANY
459 MAIN STREET
WEST LIBERTY, KENTUCKY 41472
606-743-3695**

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COMMISSION

October 29, 2004

Public Service Commission
P. O. Box 615
Frankfort, Kentucky 40602

ATTN: Beth O'Donnell, Executive Director

2003-00171

Ms. O'Donnell:

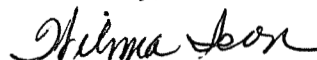
In response to a letter dated October 8, from Commission Staff I would like to ask that I be allowed a few more days to address the issues at hand. Because of Columbus Day I didn't receive the letter until the 12th. I was working on the response, and was trying to get it in to the Commission as quickly as possible. The Sheriff's department came in and gave me the sad news that my boyfriend had been killed in a motorcycle accident. Since that time I've gone through the memorial and funeral. I just haven't been able to concentrate on the issues that you addressed. I've had to come in and do the billing this week but that is about all I've been able to do. It was such a shock and hard to lose someone you love in such a horrible accident.

I realize I have responsibilities and I will take care of them. It is just really hard when I'm the only one that works in the office on the day to day questions and concerns, and I realize the Commission staff is concerned about the viability of the company. I have been here for 26 years and the company is in the best shape it has ever been in during that time. The PSC has no reason to worry about the customers of West Liberty and Daysboro.

I will have your response ready and in the mail no later than Friday, November 5 and I hope staff will understand that at this time I am simply not emotionally able to answer the issues addressed. I called David Harrod to see if he would be able to take care of these concerns for me, but he was on vacation this week.

I'm sorry that I haven't taken care of this earlier, but you have my promise that you will have a response to your questions no later than Friday, November 5.

Sincerely,



Wilma Ison
President

Elam Utility Company
459 Main Street
West Liberty, KY 41472



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